

# **WARRANTY GUIDELINES ON USED ENGINES**

Page 1 of 3



**MAKE/MODEL -**

**INVOICE NO -**

**PURCHASE DATE -**

**WARRANTY LENGTH – 90 DAYS FROM DATE OF PURCHASE**

Please make sure you read this in full on receipt of the goods supplied. Please do not make any assumptions, if you have any questions please do not hesitate to ask us. Please return the 3<sup>rd</sup> page, signed and dated within 30 days to confirm you have read and understood the requirements below.

Engines we supply are warranted for a period of 90 days from the date of this agreement, unless otherwise stated, assuming normal use and proper care and subject to the following terms and conditions. Breach of any of these conditions will render this warranty void at our discretion.

1. That the engine be correctly fitted to the vehicle exactly as recommended by the manufacturers of the vehicle. That the engine is fitted by a registered garage who can provide necessary receipts and reports if required. When fitting the supplied engine, you will need to use the following items to meet the requirements of this warranty, if they are not met the warranty will be voided at our discretion. Upon the event of a valid warranty claim receipts will have to be provided to prove these parts have been purchased and fitted correctly. This list is as follows: New approved engine oil, oil filter, fuel filter, spark plugs, air filter, water thermostat. Remote oil coolers must be replaced with new – not washed out.
2. That the engine is not fitted or connected to or required to work with defective vehicle parts or to non-standard fuel systems or management systems or air filter assemblies.
3. The engine is:
  - a) Not used in a rally, road race, grass or track event or any other form of competition.
  - b) Not be used in any unusual or abnormal manner.
  - c) Not in a vehicle which is involved in an accident resulting in damage to the engine or connecting parts.
  - d) Not wholly or partly dismantled.
  - e) Kept properly lubricated and serviced in the correct manner, with a lubricant approved by the vehicle makers (damage caused by loss of lubricant or water is not covered by this warranty).

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## **UK Automotive Ltd**

**Phone:** 01702 257257 / 01702 258573

**Fax:** 01702 257261

**Address:** Greenacres Farm, Hyde Wood Lane, Rochford, Essex, SS4 3RR

**Email:** sales@ukautomotiveltd.com

**Web:** www.ukautomotiveltd.com



4. That we are notified of the alleged defect in writing via post or email within 48 hours of discovery of the alleged defect and of your intentions to invoke this warranty.
5. That as soon as practicable, the engine is returned to us for inspection if an easy repair is not possible whilst the engine is still fitted in the vehicle.
6. This warranty does not cover the cost of removal and refit of any engine or engine component.
7. Where the engine is fitted to a vehicle for which it was not originally designed (i.e. engine conversions, kit cars etc.) the warranty is immediately voided.
8. Diesel fuel systems – including programming fuel pumps, electronic fuel injectors, egr's, pilot learning, catalytic converter and dpf regeneration – these procedures **MUST** be performed using the correct manufacturers IDS (Intelligent Diagnostic System) software/system before the vehicle is driven. Receipts for this procedure must be provided in the event of a claim. If you cannot provide receipts a claim will not be accepted.
9. Your diesel particle filter (DPF) and Catalytic converter must be flow checked to ensure they are not blocked, if they are blocked, they need to be professionally cleaned and tested or replaced with new. Receipts for this procedure must be kept for the duration of your warranty.

#### **NOTES**

**A** Trade customers are advised to inform their customers of the warranty period and conditions mentioned herein.

**B** Upon acceptance of a valid claim we will at our opinion repair the defective engine or exchange it. If there is a dispute as to the cause of the defect, we may charge the full price of a replacement engine until such time as the faulty unit has been examined. If we are at fault the price will be refunded. Examinations are done inhouse by our own engineers.

**C** If we repair or exchange the engine the original warranty period in respect of the engine is not thereby extended.

**D** These engines are not NEW/RECONDITIONED and should be referred to as USED/SECOND HAND and they may differ from the manufacture's original specification.

**E** Used/Second-hand engines are covered for a period of 90 Days. Ancillaries on Used/Second-hand engines are not covered. Electrical sensors of any description are not covered. No labour charges will be met on removal of faulty engines. Engines that are faulty must be returned to us for repair, replacement or refund.

**F** Our warranty covers parts only, we cannot cover any labour costs associated with fitment, removal or re-fitment of any engine or part. Nor do we cover any costs arising due to the fitment of a part or engine we have supplied.

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Once you have fitted the engine we have supplied, please sign/date and return/post this page within 30 days of receiving the engine this will confirm with us that you have read the warranty guidelines and you are fully aware of what requirements need to be met to be covered by our warranty. If this is not returned to us your warranty will be voided.

**Return address:**

UK AUTOMOTIVE LTD  
Greenacres Farm  
Hyde Wood Lane  
Rochford  
Essex  
SS4 3RR

**Customer Name:**

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**Customer Signature:**

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**Date Signed:**

\_\_\_\_\_

**Office Use Only  
Date Received:**

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