

# **WARRANTY GUIDELINES ON USED GEARBOXES**

Page 1 of 3



**MAKE/MODEL -**

**INVOICE NO -**

**PURCHASE DATE -**

**WARRANTY LENGTH – 90 DAYS FROM DATE OF PURCHASE**

Please make sure you read this in full on receipt of the goods supplied. Please do not make any assumptions, if you have any question's please do not hesitate to ask us. Please return the 3<sup>rd</sup> page, signed, and dated within 30 days to confirm you have read and understood the requirements below.

Gearboxes we supply are warranted for a period of 90 days from the date of this agreement, unless otherwise stated, assuming normal use and proper care and subject to the following terms and conditions. Breach of any of these conditions will render this warranty void at our discretion.

1. That the gearbox be correctly fitted to the vehicle exactly as recommended by the manufacturers of the vehicle. That the gearbox is fitted by a registered garage who can provide necessary receipts and reports if required. When fitting the supplied gearbox, you will need to use the following items to meet the requirements of this warranty, if they are not met the warranty will be voided at our discretion. Upon the event of a valid warranty claim receipts will have to be provided to prove these parts have been purchased and fitted correctly. This list is as follows: New approved transmission/gearbox oil, oil filter where applicable. Remote oil coolers must be replaced with new – not washed out. Input shaft oil seal and driveshaft oil seals are to be replaced with new.
2. That the gearbox is not fitted or connected to or required to work with defective vehicle parts or to non-standard engines or management systems.
3. The gearbox is:
  - a) Not used in a rally, road race, grass or track event or any other form of competition.
  - b) Not be used in any unusual or abnormal manner.
  - c) Not in a vehicle which is involved in an accident resulting in damage to the engine, gearbox or connecting parts.
  - d) Not wholly or partly dismantled.
  - e) Kept properly lubricated and serviced in the correct manner, with a lubricant approved by the vehicle makers (damage caused by loss of lubricant is not covered by this warranty).

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## **UK Automotive Ltd**

**Phone:** 01702 257257 / 01702 258573

**Fax:** 01702 257261

**Address:** Greenacres Farm, Hyde Wood Lane, Rochford, Essex, SS4 3RR

**Email:** sales@ukautomotiveltd.com

**Web:** www.ukautomotiveltd.com



4. That we are notified of the alleged defect in writing via post or email within 72 hours of discovery of the alleged defect and of your intentions to invoke this warranty.
5. That as soon as practicable, the gearbox is returned to us for inspection if an easy repair is not possible whilst the gearbox is still fitted in the vehicle.
6. This warranty does not cover the cost of removal and refit of any gearbox or gearbox component.
7. Where the gearbox is fitted to a vehicle for which it was not originally designed (i.e., Kit cars, etc.) the warranty is immediately voided.
8. When applicable the automatic/Tiptronic gearbox management must be programmed in using the coding software / kit. Receipts of this procedure must be provided when making a claim. If you cannot provide receipts the warranty is voided.

#### **NOTES**

**A** Trade customers are advised to inform their customers of the warranty period and conditions mentioned herein.

**B** Upon acceptance of a valid claim we will at our opinion repair the defective gearbox or exchange it. If there is a dispute as to the cause of the defect, we may charge the full price of a replacement gearbox until such time as the faulty unit has been examined. If we are at fault the price will be refunded.

**C** If we repair or exchange the gearbox the original warranty period in respect of the gearbox is not thereby extended.

**D** These gearboxes are not NEW/RECONDITIONED and should be referred to as USED/SECOND HAND and they may differ from the manufacture's original specification.

**E** Used/Second-hand gearboxes are covered for a period of 90 Days. Sensors, mounts, and linkages on Used/Second-hand gearboxes are not covered. Electrical sensors of any description are not covered. No labour charges will be met on removal of faulty gearboxes. Gearboxes that are faulty must be returned to us for repair, replacement, or refund.

**F** Our warranty covers parts only, we cannot cover any labour costs associated with fitment, removal or re-fitment of any gearbox or part. Nor do we cover any costs arising due to the fitment of a part or gearbox we have supplied.

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Once you have fitted the gearbox we have supplied, please sign/date and return/post this page within 30 days of receiving the gearbox this will confirm with us that you have read the warranty guidelines and you are fully aware of what requirements need to be met to be covered by our warranty. If this is not returned to us your warranty will be voided.

Return address:

UK AUTOMOTIVE LTD

Greenacres Farm

Hyde Wood Lane

Rochford

Essex

SS4 3RR

Customer Name:

\_\_\_\_\_

Customer Signature:

\_\_\_\_\_

Date Signed:

\_\_\_\_\_

Office Use Only

Date Received:

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